

PERSONAL INFORMATION

Jovan Buragev



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📅 Date of birth 03 June 1990 | 🇲🇩 Nationality Macedonian / Slovene Permanent Residence Permit

WORK EXPERIENCE

February 2022 – Present

Senior Solution Engineer & Consultant

INNIO Group (Austria – Remote – Full time)

- **Business Process Automation & Digitalization**
 - Designed and delivered business process automation solutions using **Power Apps, Power Automate, PowerShell, Azure, and SharePoint Online**.
 - Modernized and enhanced existing approval workflows, SharePoint solutions, Power Apps, and Power Automate flows.
 - Diagnosed and **resolved technical issues** across production **Power Platform** and **Microsoft 365** solutions and services.
 - Developed custom **Power Platform Connectors**
- **Azure & Microsoft Entra ID**
 - Administered users, groups, and application identities in **Microsoft Entra ID**
 - Deployed, configured, and managed **Azure resources, Resource Groups, and App Services**.
 - Implemented modern OAuth 2.0 authentication using **certificate-based authentication** and **Azure App Principals (Service Principals)**.
 - Developed secure integrations using **Azure App Registrations** and **certificate authentication**.
 - Worked with **Azure Storage** for application data management.
 - Integrated **Azure AI services** and **AI models** into business solutions.
 - Developed and Deployed **Azure Automation Runbooks** (PowerShell) for SharePoint Online process automation and **Oracle** integration.
- **AI Solutions**
 - Worked with **Microsoft Copilot Studio, Copilot Agents, Microsoft Teams AI SDK**, and **OpenAI** models.
 - Developed an AI-powered Microsoft Teams Technical Assistant (prototype) capable of executing administrative actions from natural language requests.
 - Built an AI translation platform using **Azure AI Translator, Azure Storage**, and **Power Apps**.
- **SharePoint & Microsoft 365**
 - Provided daily end users **L2 technical support, Administration, Maintenance** and **Consultancy** for **Microsoft 365, SharePoint Online, Power Platform, Power Apps, Teams** and **OneDrive**.
 - Worked on SharePoint Online and OneDrive **migration** projects.
 - Extensive experience with **Sharegate**.
 - Experience with **Rubrik** (backup and restore solution for Microsoft 365).
 - Automated Microsoft 365 administration using **PowerShell scripts**.
- **PowerShell Development & Automation**
 - Developed **PowerShell** automation for Microsoft 365 and Azure administration and maintenance.
 - Automated repetitive administrative tasks and operational processes across cloud services.

- **Solution Architecture**
 - Designed and implemented **10+ enterprise-grade solutions** using .NET, Power Automate, SharePoint, Azure, and Microsoft Cloud services.
 - Led **complete solution lifecycles**—from requirements gathering and architecture through development, testing, deployment, technical documentation and production support.
- **Project Delivery**
 - Conducted requirements workshops with stakeholders.
 - Planned project iterations, development activities, testing, deployments, and post-production support.
 - Collaborated with business users to translate requirements into scalable technical solutions.
 - Preparing and writing complete technical documentation for the solution
- **Leadership & Mentoring**
 - Mentored colleagues on Microsoft, SharePoint, Azure, and Power Platform technologies.
 - Coached business users and functional leaders on Microsoft 365 best practices.
 - Led SharePoint information architecture and governance aligned with Microsoft best practices.
 - Produced technical documentation, user guides, and knowledge transfer materials for end users and power users.

Business or sector Software Engineering, Project Management & Delivery, Mentoring & Coaching

March 2015– December 2021

SharePoint Consultant & Software Developer

Studio Moderna, Ljubljana (Slovenia – On site)

- **Business Solutions & Process Automation**
 - Part of the SharePoint and Office 365 team
 - Designed and developed business process automation solutions using **Microsoft technologies**.
 - Delivered custom business applications to digitize internal processes and improve operational efficiency.
 - Developed reusable PowerShell scripts to automate administrative and business tasks.
- **SharePoint Development, Administration & Support**
 - Developed custom **SharePoint Online** and **SharePoint 2013** solutions.
 - Administered SharePoint 2013 on-premises environments, including basic SharePoint farm maintenance.
 - Developed custom SharePoint functionalities using **JavaScript, jQuery, SPServices, Knockout.js, and the SharePoint REST API**.
 - Developed integrations using the SharePoint Client-Side Object Model (CSOM) and REST APIs.
 - Provided daily **technical support** for the end users.
- **Web Application Development**
 - Developed **ASP.NET MVC** web applications integrated with SharePoint.
 - Built reusable frontend modules using **JavaScript** and **Knockout.js**.
 - Developed **Azure Functions** supporting Microsoft 365 business solutions.
- **Internal Business Applications**
 - Office desk reservation system using **Power Apps** and **SharePoint Online**.
 - Absence and business trip management system with approval workflows (**SharePoint 2013 & SharePoint workflows**)
 - Product declaration translation management system (**SharePoint & SharePoint workflows**)
 - Organizational chart application integrated with SharePoint (**JavaScript**).
 - Microsoft Word document translation web tool using **Open XML, ASP.NET MVC**, and **SharePoint**.

- Multiple additional custom business solutions for internal departments.
- **Documentation**
 - Prepared technical documentation, solution documentation, and user guidance for developed applications.

Business or sector Software development, SharePoint 2013, Microsoft

February 2015– September 2015

Android and Web developer

USCom, Ljubljana (Slovenia)

- Android developer
- Web developer
- Custom drivers' development
- Cross technology

Business or sector Web development, Android development, Software development

February 2013 – August 2013

Web Developer

Fridgecheck, Skopje (Macedonia)

- Lead developer - www.worldcrunch.com
- Web Developer - PHP, JavaScript, Google Maps API, HTML, Front-end, Back-end, MySQL
- Part of the team - www.fridgecheck.com
- Android SDK applications

Business or sector Web Development, Software Development

June 2012–December 2012

Installing and programming of security systems, Managing

Mejs Mag, Skopje (Macedonia) <http://www.mejsmag.com>

- Programming and installing of security systems (CCTV, Alarms, Anti-fire systems)
- Developer of company website www.mejsmag.com
- Managing projects

Business or sector Security systems, CCTV, Alarm systems, Anti fire systems, Access control

24 May 2011–03 September 2011

Lifeguard

High Sierra Pools Inc., Arlington, Virginia (United States)
<http://www.highsierrapools.com/>

- Lifeguarding
- Pool maintains

Business or sector Lifeguarding, Pool maintains

EDUCATION AND TRAINING

January 2023

Power Platform Developer (PL-400T00) Course held by Microsoft trainee

Location: **Microsoft, Remote**

February 2020

Microsoft Ignite Tour Prague 2020

Location: **Prague, Czech Republic**

- February 2019 **Programming Web Applications with ASP.NET MVC Core – 7 day course**
Location: **Kompas Xnet, Slovenia**
- November 2019 **Thrive conference (Office 365 and SharePoint on prem.)**
Location: **Postojna, Slovenia**
- November 2018 **Thrive conference (Office 365 and SharePoint on prem.)**
Location: **Ljubljana, Slovenia**
- November 2017 **Thrive conference (Office 365 and SharePoint on prem.)**
Location: **Rimske toplice, Slovenia**
- November 2016 **SharePoint days – SharePoint conference**
Location: **Bled, Slovenia**
- November 2015 **SharePoint days – SharePoint conference**
Location: **Terme Zreče, Slovenia**
- September 2013–Present **Master of computer science and technology**
Faculty of Computer Science and technology (FRI) - University of Ljubljana, Ljubljana (Slovenia)
<http://www.fri.uni-lj.si/>
- **Programming & Technologies**
 - Programming languages: C#, ASP.NET, Java, JavaScript, Python, SQL, Racket, Standard ML (SML)
 - Enterprise Architecture: ArchiMate
 - Agile Methodologies: Scrum, Kanban
 - Linux operating systems and more.
 - Academic projects:**
 - **Decentralised Autonomous Scientific Publishing Organisation** (Master Thesis)
 - Designed and developed a decentralized scientific publishing platform.
 - Implemented **blockchain** concepts using **Smart Contracts** and **NFTs**.
 - Developed a **Node.js REST API** backend and an **Angular** frontend application.
 - **Cryptocurrency News Sentiment Analysis**
 - Analysed the impact of news sentiment on cryptocurrency price movements.
 - Implemented **LSTM recurrent neural networks**, sentiment analysis, and **ML classifiers**.
 - Developed automated news aggregation pipelines using web scraping and Node.js.
 - **AI Learning agent** - simple game
 - Developed a simple AI learning agent using Python.
 - **Agile Project Management System**
 - Developed a project management application using ASP.NET C# as part of a team project.
 - **Programming language interpreter**
 - Designed and implemented a programming language interpreter using **Racket**.
 - **Enterprise Architecture Design**
 - Designed an organizational structure and strategic IT architecture using **ArchiMate** as part of a team project.
 - **Educational Games**

- Developed browser-based educational games using the **Phaser JavaScript framework**.
- **Music Beat Synchronization**
 - Developed a music beat synchronization application using the Minim library.
- **Interactive Data Visualization**
 - Developed an interactive cryptocurrency chart using the Processing framework. - <https://processing.org/>
- **Advanced computer vision methods**
 - Implemented and evaluated advanced visual object tracking algorithms in MATLAB.

September 2008–May 2012

Bachelor of computer science and technology

MIT University, Skopje (Macedonia)

General

- Computer science and technology
- Working on projects, team work

Occupational

- Programming languages Java, PHP, HTML, XML, SQL, C, C++, Visual Basic
- Computer networks
- Database administration
- Linux operating systems
- Servers - Apache
- English for Computer engineers/advanced
- IT management

Own project

- Software for University - eIndex (diploma work)
 - **Technology:** Javaprogramming language, SQL Databases, Java Swing
 - **Purpose:** Software for data management (students data)

July 2010–September 2010

Practical work for faculty - Developing/Programming, Team work

CompuNet Engineering, Skopje (Macedonia)

<http://www.compunet.com.mk/>

- Learning methods of client-server architecture
- Learning developing application for Android Operating system
- Team work
- Developing own server application in Java programming language

Project:

- **Android application and Java server**
 - **Technology:** Java programming language, SQL Databases, Android SDK
 - **Purpose:** Android application for sending data to the server, Java server for data sent from Android client, SQL database for storing data sent from client.

September 2004–June 2008

Economist

High school for Economy and Law, Skopje (Macedonia)

September 1996–June 2004

Elementary school

Skopje (Macedonia)

PERSONAL SKILLS

Mother language(s) Macedonian

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C2	C2	C2	C2	C1
Serbian	B2	B2	B1	B1	B1
Bulgarian	B2	B1	A2	A2	A1
Slovenian	C2	B2	C1	B2	B2

Levels: A1/A2: Basic user - B1/B2: Independent user - C1/C2: Proficient user
[Common European Framework of Reference for Languages](#)

Communication skills

- Strong verbal and written communication skills developed through collaboration with international teams, stakeholders, and business users.
- Experience communicating directly with company owners and senior management during project discussions and solution presentations.
- Regular collaboration with multicultural and international teams, including projects for Studio Moderna and INNIO.
- Experienced in gathering business requirements, conducting technical consultations, and presenting proposed solutions to stakeholders.
- Developed presentation and public speaking skills through university seminars, project presentations, and technical demonstrations.
- Prepared technical documentation, user guides, and knowledge transfer materials for end users and technical teams.
- Mentored colleagues and transferred technical knowledge on Microsoft 365 and Power Platform technologies.
- Delivered technical presentations and demonstrations to business users and management.

Job-related skills

- Strong sense of responsibility and ownership, with the ability to independently manage tasks and deliver high-quality solutions.
- Excellent communication skills, with experience collaborating closely with product owners, business stakeholders, and technical teams.
- Highly organized and self-motivated, with the ability to prioritize tasks and manage multiple projects simultaneously.
- Strong team player with experience working in cross-functional Agile teams.
- Experience collaborating with known international teams and organizations, including Studio Moderna, Avacone, INNIO Group, and Worldcrunch.
- Experienced in requirements gathering, solution design, technical consulting, and knowledge transfer.
- Adaptable and quick to learn new technologies, frameworks, and business domains.

Additional Computer skills

- **MS Office package** (Word, Excel, PowerPoint, Access..)
- **SharePoint tools (Designer, InfoPath, Visual Studio, Report builder, PowerShell etc.)**
- **Programming languages and Frameworks:**
 - Web3 JS
 - Blockchain (Ganache, Truffle, Remix IDE)
 - React JS
 - Java
 - C++
 - PHP

- HTML
- JavaScript / Typescript
- JavaScript Phaser
- Python (Keras Library, Telegram API, Scripting)
- Racket
- SML
- SQL
- Android SDK
- Google maps API
- Visual Basic
- C#
- Asp. Net MVC and Core
- SharePoint Workflows
- InfoPath forms development
- Matlab
- Processing – processing.prg
- Minim – Java library for sound production
- Team foundation Server (TFS) – Microsoft Project management platform
- Generative AI prompt engineering
- Flutter
- Elastic Search

- **Server administration**
 - Apache/Linux/Ubuntu
 - Solr/Apache Search engine
 - SharePoint Server Farm (basic administration)
- **Computer networks (basic knowledge)**
- **Project Management**